



GERIATRIC CARE SERVICES

Royal Health Care Services provides expertise on various options in geriatric care.

And for families living at a distance from their loved ones in New York, Royal Health Care Services acts as a liaison, making home visits to be certain that things are going well and alerting out-of-town decision makers and family members should any problems arise.

Royal Health Care Services is licensed by the State of New York and accepts payment from Long Term Care Insurance and private pay.

To talk to a Service Coordinator to begin the process for in-home care, call the Royal Health Care Services office nearest you:

Brooklyn/Bronx/Queens : 718-830-0900

Manhattan/Rockland/Westchester: 212-755-5033

Nassau/Suffolk: 516-935-8900

Visit us online at www.royalhcs.com

ROYAL HEALTH CARE
SERVICES

97-77 Queens Blvd, Rego Park, NY 11374

IN-HOME CARE FOR ADULTS

Specializing in Alzheimer's and Dementia Care

www.royalhcs.com

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ROYAL HEALTH CARE
SERVICES



From Royal Health Care Services founder and president Phyllis Ettinger, M.A., M.Ed.

At Royal Health Care Services, we are focused on the careful selection, expert training, and considered placement of nurses, home health aides and personal care companions found best suited to a household — as determined by our professional assessment and communication with the client, family members, and medical personnel.

We are a client's advocate, creating an Individualized Care Management Plan tailored to a client's needs, disposition, and budget.

For over 20 years, New Yorkers have welcomed Royal Health Care Services into their homes. We appreciate their confidence and hope now to help you.

Thank you.

Phyllis Ettinger
President

PhyllisEttinger@Royalhcs.com
(212) 755-5033

HOW WE CAN HELP YOU

Royal Health Care Services offers a full range of home care services, finding solutions for clients who prefer to remain in their homes as they age, recover from an injury or face an illness. We fit your schedule whether 4 or 24 hours a day, 7 days a week or on an "as-needed" basis. We provide professional assessments, caregiver personnel, specialized training and oversight of all in-home care and therapy services.

Compassionate Individualized Care

The Royal Health Care Services Individualized Care Management Plan is a compassionate profile of a client's assistance requirements, disposition, and interests.

Our RN supervisors ensure that care is attuned to both physical and psychological needs, making certain each client receives optimum care.

Skilled Caregivers

At Royal Health Care Services the responsibility for a client's safety and well-being is of paramount importance. We are selective in hiring caregivers and choose candidates for their capabilities, as well as sensitivity to a client's temperament, needs, privacy and home.

Employees are tested for competency and are subjected to thorough character checks. All references and licensing requirements are verified. Following an orientation, employees must agree to state-mandated criminal checks and fingerprinting, as well as an annual medical exam. All employees are bonded, insured and covered by NYS Disability and Workers Compensation.

Alzheimer's and Dementia Care

Our personnel are mindful of the emotional burden families face when a loved one is diagnosed with Alzheimer's. Alzheimer's steals a person's memory, disposition, and the ability to care for oneself on the most basic level. Our caregivers are respectful of the client and interact with understanding and compassion.

Many of our health aides and home attendants are graduates of the Alzheimer's Association/ New York Chapter's Dementia Training Program, the most comprehensive of its kind in the country. As Dementia Specialists, they recognize and deal sensitively with the progressive symptoms of dementia and Alzheimer's. Royal Health Care Services remains current with the latest research to better counsel families on care options.

Royal Health Care Services employs, places, and supervises the following in-home care:

- Registered Nurses (RN's)
- Licensed Practical Nurses (LPN's)
- Certified Nursing Assistants
- Home Health Aides
- Personal Care Aides
- Companion / Homemaker Services
- Live-In Care 24/7
- Alzheimer's and Dementia Care Specialists

Royal Health Care Services provides the following in-home services:

- Counseling
- Companion Services
- Daily Living Assistance
- Diet & Nutrition
- Household Help
- Meal Preparation
- Medication Management
- Occupational Therapy
- Personal Grooming
- Physical Therapy
- Safety Monitoring
- Schedule Assistance
- Skilled Nursing
- Socialization